



**Woodwinds Condominiums Residents:**

Verizon is excited to be bringing our fiber optic service (**fios**) to your community. As part of the process we are request permission to enter individual living units for the purpose of installing microduct and the fiber optic wall jack. This item is very similar in size and function to a typical phone or cable jack but is unique in that it is specifically designed for our Fios network. The likely location for this jack will be on the common wall between the outer HVAC closet and living area or located next to the patio door (depending on floor plan). For Residents living in Garden Style units it is absolutely imperative we be granted access to the outer HVAC closets in order to implement our fios line, utilizing the common stacked pathway the HVAC closets provide. In essence if we are unable to gain access to a lower unit, a neighboring resident on the upper unit will be affected to the extent of not having Fios available to them. By granting access it does in NO WAY mean you are obligated to drop an alternative provider in favor of Verizon service if you do not wish to.

Those who choose to order fios service will be eligible for TV, Internet and phone services.

**Current Verizon subscribers:**

Migration to fios is necessary to maintain your Verizon landline phone and internet services. While it will be available, you do not have to add new TV service to your account if you do not wish to, nor will you have to change your existing phone # as part of this process. Once our infrastructure work is complete, you will be notified that you are in fact eligible to migrate from copper DSL to Fios.

**What's Next?**

During installation, **LOW VOLTAGE CABLING** crews will be working in the HVAC Closet located on your patio/deck. **The units' deck will be accessed by a ladder if the deck railings are stable.** In the HVAC Closet we will be installing a small conduit pathway and the fiber optic wall jack. We are not offering you this service and there is no obligation to buy anything.

Work will commence on: 11/18/2019 and See schedule below

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Starting 11/18/2019 -11/27/2019

We will be doing molding on the exteriors of units

11622-11656 Ivy Stone Ct and all of Windbluff Ct

We will need to access the balcony to install some molding.

So please don't be alarmed if you see us.

Monday 12/02/2019 - 2100-2102 Green Watch Way all units

Tuesday 12/03/2019 - 2104-2106 Green Watch Way all units

Wednesday 12/04/2019 - 2106-2108 Green Watch Way all units

Thursday 12/05/2019 - 2110-2112 Green Watch Way all units

Friday 12/06/2019 - 2114 Green Watch Way all units

Monday 12/09/2019 - 2116-2118 Green Watch Way all units

Tuesday 12/10/2019 - 2120-2122 Green Watch Way all units

Wednesday 12/11/2019 - 11618-11620 Ivy Stone Ct all units

Thursday 12/12/2019 - 11614-11616 Ivy Stone Ct All units

Friday 12/13/2019 - 11612 Ivy Stone Ct all units

It is essential that we have access to all ground floor units.

Upper units we can access with a ladder as long as the railing is strong enough to support the weight.

Also please make sure your utility closet is unlocked and clear of personal items.

If mornings or after noon are better just let us know.

We want to make the upgrade go as smooth as possible and will work with you to make sure that happens.

Weather permitting. (snow, ice, heavy rain)

If we need to reschedule. You will be notified with a new date.

If there are any questions about the upgrade, you may contact

Steve with Low Voltage Cabling LLC at 804-732-4078